

Multifunctional AVR System

Features:

- voice information over telephone billing information for residential customers, correct time "180", changed phone numbers, information about services and rates, TV and cinema programs, results from the Sport Totalizer, bus and train schedules;
- vote systems, telephone competitions;
- direct dialing access to the services (DDI);
- interactive voice menu with tone dialing (DTMF);
- forwarding to operator;
- outbound calls for marketing and promotion of products;
- notification about unpaid bills and forthcoming penalties;
- notification by SMS
- notification by Fax
- statistics about the traffic load

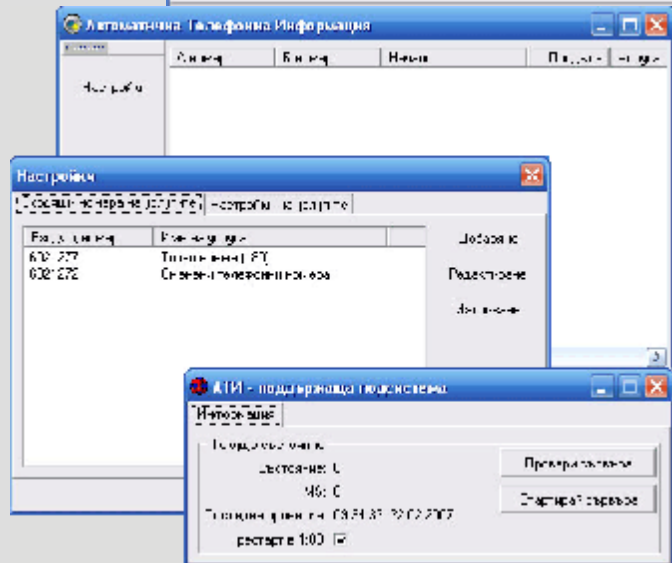
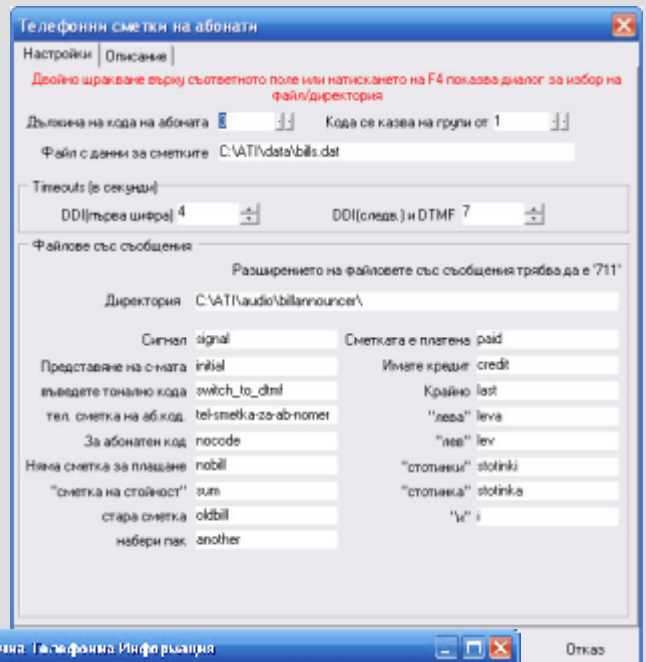
Structure:

- capacity from 30 to 480 voice channels
- E1/T1 (S2M) connection with PSTN
- S0 BRI(EURO ISDN) connection with PSTN for small systems
- PC Platform - Windows XP OS
- Separate hard disk for the data
- Maximum performance by using DSP(digital signal processor) for high throughput
- Ultimate reliability
- Implementation of all ISDN supplementary services

References:

Systems with different modules are installed in the following offices of BTC:

- Varna
- Plovdiv
- Pleven
- Ruse
- Veliko Tarnovo
- Blagoevgrad;



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